

Human Performance

...developing skills since 2002



Key Clients



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Certificate in Supervisory Management & Leadership Techniques – Level 3

What is this programme about?

It will help you be bossier – but in a good way! We've taken **three important management and leadership theories**...but made them interesting and relevant to your everyday management life – no mean feat we assure you! And if that wasn't enough, we've gone on to identify **eight core functions of leadership** and linked each to some highly practical techniques for improving your management and leadership skills. If you want further information there's a **five page prospectus available on our website** – or we'll send you one if you give us a call!

Who is this programme aimed at?

If you have responsibility for staff – either at team, operational or strategic level – and want to be a better and more effective leader whilst gaining a Level 3 Qualification in the process – then this programme is calling your name! **You'll struggle to find a more practical or effective way of developing your management and leadership skills.** And with only 12 candidates allowed on each programme you'll get plenty of attention and time to get the most from the qualification.

How is this programme delivered?

With panache and a little bit of zing - we don't hide our light under a bushel it's true! **You'll get three consecutive days consisting of seven 50 minute sessions each day.** Each session will be delivered confidently by an advanced facilitator who has been responsible at an operational and strategic level for teams of up to 100 staff – and who won't gloss over the realities of applying the principles covered on this programme - but who will give you lots of techniques and strategies that really work. **The delivery will engage you and the stories and examples will resonate with you - because it's practical and relevant.** No PowerPoint slides and no boring lectures - this is no "chalk and talk"!

When is this programme running next?

What a great question! Hopefully you'll be pleased to learn that we've just scheduled three days in November 2009 when you can join us and find out for yourself why we are the sole supplier of Management & Leadership Training to The Federation of Drugs & Alcohol Professionals. Put this date in your diary – **Tuesday 10th, Wednesday 11th and Thursday 12th November 2009** - and tell everyone you're busy those days!

Where is this programme taking place?

Our office and training centre is in **Milton Keynes** – easily accessible from **junction 14 off the M1** in just a few minutes. There's loads of free parking, plenty of tea and coffee and a hot lunch so you don't run out of energy in the afternoon!

If you've got between 8 and 12 employees that would benefit from this programme we can come to your offices to deliver...and you'll save some money – which all helps these days!

To find out more about this programme or to book a place on the next open programme please contact **James Turner** on **0845 880 2255** or **01908 686825**. The only regret you'll have is not having found this programme years ago!